



MAKE A DIFFERENCE – JOIN THE EUROPEAN COMMISSION

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, backgrounds, languages and cultures make the Commission a vibrant and inclusive place to work.

WE OFFER GREAT JOBS AND GREAT WORKING CONDITIONS:

- Interesting and challenging jobs with plenty of opportunities for training and acquiring new skills and competencies throughout your whole career
- Opportunities to move between different policy areas throughout your career
- A package of flexible working conditions including the possibility of teleworking – we care about your work-life balance
- A competitive financial package, including comprehensive healthcare, accident and pension schemes
- A multilingual, multicultural workplace where personal and career development are strongly promoted
- Multilingual schools for your children

We recruit from a wide range of backgrounds and actively promote diversity and inclusion:

We do not only recruit political scientists and lawyers but are also looking for all kinds of profiles, including scientists, linguists, IT experts, data analysts and economists, as well as drivers and engineers.

We are committed to equal opportunities and to fostering a rich, diverse and inclusive working environment. We aim for our workforce to be representative of European society and strongly welcome applications from all qualified candidates. We actively seek to create a workplace where each staff member feels valued and respected, can give their best and can develop to their full potential.



To promote diversity and establish a geographically balanced pool of candidates, we strongly encourage applicants from Member States which are currently underrepresented in the European Commission workforce to apply. These Member States are currently Austria, the Czech Republic, Denmark, the Netherlands, Estonia, Finland, Germany, Ireland, Latvia, Luxembourg, Malta, Poland, Slovakia and Sweden¹. Recruitment will however remain strictly based on the merits of all applicants and no positions will be reserved for nationals of any specific Member State.

For more information ec.europa.eu/work-with-us

STAFF RECRUITED ON CONTRACTS

In addition to permanent officials, the European Commission offers non-permanent positions. There are two categories of non-permanent staff:

- [temporary agents](#) are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
- [contract agents](#) may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different [staff categories](#)

¹ Please note that the list of underrepresented Member States may be subject to future amendment based on potential data changes over time.



IT Service Agent

Directorate-General COMMUNICATION (DG COMM) of the European Commission

Selection reference: COMM/COM/2026/1841

Domain*: Communication

Where: Brussels

Staff category and Function Group: Temporary agent 2b

Grade range: AST/SC1-2

Publication deadline: 15.09.2026 - 12.00 (Brussels time)

WE ARE

The Directorate-General for Communication is the corporate communication service under the responsibility of the President of the European Commission. We promote and support the political priorities of the Commission and contribute to bringing Europe closer to citizens. Directorate D "Communication support services" ensures the smooth day-to-day functioning and achievement of the strategic goals of the Directorate-General for Communication. Within the Resources Directorate of DG COMM, unit COMM.D4 "Digital Solutions" is responsible for delivering and supporting digital solutions, this means that the Unit (i) builds a future-ready DG COMM and supports the DG's core business by facilitating digital transformation, fostering sound IT governance and security, and improving effective communication and it (ii) empowers DG COMM through innovative digital solutions including artificial intelligence and data analysis and visualisation, creating thus efficient, secure, and user-friendly digital experiences for all

The unit manages a portfolio of IT and AI / digital projects and works with a broad range of internal stakeholders, service providers and with other Commission services including DG DIGIT. In this context, the unit is looking for a colleague who can provide reliable administrative, organisational, and financial / contractual support across the lifecycle of AI and IT projects, while also contributing to effective internal collaboration, using digital tools and acting as back up for document management and the unit's internal communication / AI training activities.

WE PROPOSE

We offer a position at the centre of the unit's project and support activities, with a broad and concrete range of responsibilities. The selected colleague will provide administrative and organisational support to AI and IT projects managed by the unit, helping to ensure smooth day-to-day follow-up, accurate financial processing and well-organised project documentation.



- The successful candidate will provide administrative and operational support across a range of AI & IT projects and horizontal Unit activities. The work will involve assisting close cooperation with project managers, financial / contractual actors, business stakeholders and partners in DG DIGIT (planning, progress reports, trackers, dashboards based on guidance from management and the Head of Sector).
- The successful candidate will ensure administrative support in relations with project stakeholders and DG COMM's operational units, including contributions to / co-drafting of documentation required under the corporate IT governance framework and liaison with DG DIGIT, as well as updating the relevant IT governance and IT security tools & databases. The jobholder will also help organise meetings, workshops and training sessions, and support internal communication flows related to project activities.
- The selected colleague will contribute to the Unit's financial, procurement and management activities, including the encoding of financial transactions in the relevant corporate systems and exercising the Financial Initiation role. Here, the jobholder will assist in budget monitoring, maintaining records of project budgets, expenditure and invoicing, and provide financial and contractual data, statistics and follow-up.
- The post also includes back-up responsibilities for Information Resource Management (IRM) support and document management, as well as support for increased use of SharePoint and Microsoft 365 tools within the Directorate

WE LOOK FOR

We are looking for a well-organised and dependable colleague with a strong service-oriented approach and a clear interest in supporting the delivery of AI and IT projects in an administrative and operational capacity. A keen interest in the Commission's new ways of working / digital workplace and collaborative as well as AI tools would be most welcome.

The ideal candidate should be able to handle a varied workload involving project support, budget and contract follow-up, procurement-related administrative tasks. Familiarity with corporate IT or financial systems and with the administrative handling of contracts and order forms would be important for this role, which is why experience with the Commission's financial and contractual workflows, budget monitoring, purchase orders, invoicing or supplier follow-up would be a strong asset.



HOW TO EXPRESS YOUR INTEREST?

You should send your documents in a single pdf in the following order:

1. your CV
2. completed application form.

Please send these documents by the publication deadline to COMM-HR-CORRESPONDENT@ec.europa.eu and comm-spp-hr-internal@ec.europa.eu indicating the selection reference COMM/COM/2026/1841 in the subject.

No applications will be accepted after the publication deadline.



ANNEX

1. Selection

➤ Am I eligible to apply?

You must meet the following eligibility criteria when you validate your application:

Our rules provide that you can only be recruited as a temporary agent at the European Commission if you:

General criteria:

- Are a citizen of a Member State of the EU and enjoy full rights as a citizen
- Have fulfilled any obligations imposed by applicable laws concerning military service
- Are physically fit to perform the duties linked to the post
- Produce the appropriate character references as to suitability for the performance of the duties.

Qualifications:

In order to be recruited for this position, you must have at least

- a level of post-secondary education attested by a diploma, or
- a level of secondary education attested by a diploma giving access to post-secondary education, and appropriate professional experience of at least three years.

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted. Furthermore, before recruitment, you will be required to provide the documents that corroborate the eligibility criteria (diplomas, certificates and other supporting documents).

Languages:

- have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU²
- AND a satisfactory knowledge (minimum level B2) of a second official language of the EU, to the extent necessary for the performance of the duties.

➤ What about the selection steps?

² The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU (Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish).



The post was published internally within the Commission, inter-institutionally, and brought to the attention of competition laureates.

In accordance with Article 29 of the Staff Regulations, applications from Commission officials, officials from other Institutions, and laureates of competitions have priority³. If these candidates do not best fit the requirements for the position, the Commission can recruit a temporary agent.

For temporary agents under Article 2(a) of the [Conditions of Employment of Other Servants](#), the post is published directly on the EPSO website, without mandatory prior internal publication.

A selection panel will choose a limited number of candidates for interview, based on the CV and application form that they submitted. Due to the large volume of applications, we may receive, **only candidates selected for the next step of the selection phase will be notified.**

For operational reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates and of the institution, the selection procedure will be carried out in English and possibly in another language.

2. Recruitment

The candidate selected for recruitment will be requested to supply documentary evidence in support of the statements made in their application.

The successful candidate will be required to undergo a mandatory pre-recruitment medical check-up, carried out by the Commission.

➤ Type of contract and working conditions

The place of employment will be **Brussels**.

In case the successful candidate is not an official or a competition laureate, they will be recruited as a **temporary agent under Article 2(b) of the [Conditions of Employment of Other Servants](#), in function groups AST/SC.**

³ Officials from the Commission or other Institutions are invited to use the standard channels (Sysper or inter-institutional vacancy portal).



➤ **Grade**

The recruitment grade, as well as the step in that grade, will be determined in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents and with [Commission Decision C\(2013\)8970](#) laying down the criteria applicable to classification in step on engagement.

The recruitment grade will be calculated based on the qualifications and the number of years of professional experience, according to Art. 13 of the Commission Decision C(2025)4716. Higher grades may be granted exceptionally.

The duration of the **contract will be up to 4 years maximum**. The contract might then be extended only once for a maximum of 2 years and in the interest of service, in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents.

All new staff have to successfully complete a 9-month probationary period.

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.

Should you need further information on working conditions, please refer to [Working conditions and benefits of EU Careers](#).

For information related to Data Protection, please see the [Specific Privacy Statement](#) under “7. Information to data subjects on their rights”, to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.