



## MAKE A DIFFERENCE – JOIN THE EUROPEAN COMMISSION

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, backgrounds, languages and cultures make the Commission a vibrant and inclusive place to work.

### **WE OFFER GREAT JOBS AND GREAT WORKING CONDITIONS:**

- Interesting and challenging jobs with plenty of opportunities for training and acquiring new skills and competencies throughout your whole career
- Opportunities to move between different policy areas throughout your career
- A package of flexible working conditions including the possibility of teleworking – we care about your work-life balance
- A competitive financial package, including comprehensive healthcare, accident and pension schemes
- A multilingual, multicultural workplace where personal and career development are strongly promoted
- Multilingual schools for your children

### **We recruit from a wide range of backgrounds and actively promote diversity and inclusion:**

We do not only recruit political scientists and lawyers but are also looking for all kinds of profiles, including scientists, linguists, IT experts, data analysts and economists, as well as drivers and engineers.

We are committed to equal opportunities and to fostering a rich, diverse and inclusive working environment. We aim for our workforce to be representative of European society and strongly welcome applications from all qualified candidates. We actively seek to create a workplace where each staff member feels valued and respected, can give their best and can develop to their full potential.



To promote diversity and establish a geographically balanced pool of candidates, we strongly encourage applicants from Member States which are currently underrepresented in the European Commission workforce to apply. These Member States are currently Austria, Cyprus, the Czech Republic, Denmark, the Netherlands, Estonia, Finland, Germany, Ireland, Luxembourg, Malta, Poland, Portugal, Slovakia and Sweden<sup>1</sup>. Recruitment will however remain strictly based on the merits of all applicants and no positions will be reserved for nationals of any specific Member State.

For more information [ec.europa.eu/work-with-us](http://ec.europa.eu/work-with-us)

## STAFF RECRUITED ON CONTRACTS

In addition to permanent officials, the European Commission offers non-permanent positions. There are two categories of non-permanent staff:

- **temporary agents** are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
- **contract agents** may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different [staff categories](#)

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<sup>1</sup> Please note that the list of underrepresented Member States may be subject to future amendment based on potential data changes over time.



# Team Leader – Service Manager IT Platform

## Web Presence

### Directorate-General for Digital Services (DG DIGIT) of the European Commission

**Selection reference:** DIGIT/COM/2026/216

**Domain\*:** Information Technology

**Where:** Unit DIGIT.B1 - (Data, Artificial Intelligence & Web), Brussels

**Staff category and Function Group:** Temporary agent 2b/2d– Administrator

**Grade range:** AD5-7

**Publication deadline:** 19.02.2026 - 12.00 (Brussels time)

#### **WE ARE**

The mission of 'DIGIT B1.003 – Web' sector is to provide a state-of-the-art, secure, operating and hosting web platform for the European Commission, the Executive Agencies and the EU institutions, bodies and agencies (EUIBAs), in order to ensure a seamless and trustworthy web presence for the external communication and the engagement with stakeholders and EU citizens.

The activities of the sector in the area of web presence contribute to the realisation of the corporate digital priorities of the European Commission Digital Strategy (ECDS), to the realisation of the corporate objectives in the area of web presence, and to the realisation of the specific objectives of the Strategic Plan of DIGIT.

#### **WE PROPOSE**

DIGIT B1 is seeking to hire one 'Team Leader – Service Manager of Web Presence IT Platform' working in the Europa team and in charge of the Europa Web consultancy service used for the implementation of the solutions of the EUROPA Web Platform and a large number of Drupal websites. Additionally, this person supports complex projects like EU Academy and Citizens engagement platform project which is a political priority for the President of the European Commission.

The position plays a vital role in the implementation of future improvements of the service, directly leading the Web Consultancy team activities and ensuring the proper functioning of the service. The service is used by multiple high political priority web sites, with demanding and fast-moving requirements and therefore we seek a candidate who can work fast and with precision, according to strict deadlines, with excellent attention to detail and responsibility for the web solution implementation during the full IT life cycle of a large portfolio of Drupal web applications.



The successful candidate will engage in various activities within the Europa Web Platform:

- IT Service Management, ensuring compliance with defined Service Level Agreement (SLA) in the delivery.
- Project Management, ensuring analysis, planning and delivery of improvements and new functionalities for the service.
- Supervise and coordinate work related to Europa Web Platform services.
- Support communication with stakeholders and act as point of escalation for any issues related to Europa Web Platform solutions.
- Contribute to the definition of future improvements and roadmaps for the Europa Web Platform.
- Contribute to the Open Europa Community and its related Open Source Communities such as Drupal.org.
- Financial and contract management related to IT human resources, outsourcing, licenses project/website costs, data protection and Memorandum of Understandings (MoUs)/ SLAs.

## **WE LOOK FOR**

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We are looking for an experienced, extremely well-organised and responsible 'Team Leader - Service Manager IT' to contribute to the Europa Web Platform objectives. The varied and interesting work requires very good project and service management expertise, high motivation and initiative, eagerness to learn, team playing capacity but equally capacity to work autonomously and lead a big team.

The ideal profile for the job should have:

- A level of education which corresponds to completed university studies of at least three years in IT attested by a diploma.
- At least 10 years' experience in IT Service Management.
- At least 5 years' experience in IT Project Management.
- At least 3 years' experience with large websites using Drupal, Moodle and Linux, Apache, MySQL, PHP (LAMP) stack in the public cloud.
- At least 2 years' experience in Cyber Security
- Relevant experience as service manager and project manager in services/projects related to external web communication for a large organization will be considered an advantage.
- Relevant experience as service manager or project manager for a large web site or application involving more than 5 different languages in the UI will be considered an advantage.
- Project Management, Service Management or Agile Product Owner certification will be considered an advantage.
- Very good experience with public websites and Content Management System tools required.
- Good command of ITIL (Information Technology Infrastructure Library) Service Management methodologies.
- Cloud experience (Amazon Web Services (AWS) Cloud Practitioner).
- Good organisational skills, especially with regards to priority setting and planning.
- Ability to work with discretion on sensitive financial, administrative and HR matters.
- Ability to work in a proactive and autonomous way.
- Excellent interpersonal skills, allowing rapid integration in a dynamic, internationally based team.
- Flexibility to change activities and priorities as the need arises.
- Excellent oral and written communication skills in English (C1) and in French (B2).



## **HOW TO EXPRESS YOUR INTEREST?**

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You should send your documents in a single pdf in the following order:

1. your CV
2. completed application form.

Please send these documents by the publication deadline to [DIGIT-B1@ec.europa.eu](mailto:DIGIT-B1@ec.europa.eu) indicating the selection reference DIGIT/COM/2026/216 in the subject.

**No applications will be accepted after the publication deadline.**



## ANNEX

### 1. Selection

#### ➤ Am I eligible to apply?

##### **You must meet the following eligibility criteria when you validate your application:**

Our rules provide that you can only be recruited as a temporary agent at the European Commission if you:

##### **General criteria:**

- Are a citizen of a Member State of the EU and enjoy full rights as a citizen
- Have fulfilled any obligations imposed by applicable laws concerning military service
- Are physically fit to perform the duties linked to the post
- Produce the appropriate character references as to suitability for the performance of the duties.

##### **Qualifications:**

In order to be recruited for this position, you must have at least a level of education which corresponds to completed university studies of at least 3 years attested by a diploma.

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted. Furthermore, before recruitment, you will be required to provide the documents that corroborate the eligibility criteria (diplomas, certificates and other supporting documents).

##### **Languages:**

- have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU<sup>2</sup>
- AND a satisfactory knowledge (minimum level B2) of a second official language of the EU, to the extent necessary for the performance of the duties.

#### ➤ What about the selection steps?

The post was published internally within the Commission, inter-institutionally, and brought to the attention of competition laureates.

In accordance with Article 29 of the Staff Regulations, applications from Commission officials, officials from other Institutions, and laureates of competitions have priority<sup>3</sup>. If these candidates do not best fit the requirements for the position, the Commission can recruit a temporary agent.

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<sup>2</sup> The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU (Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish).



The selection panel will choose a limited number of candidates for interview, based on the CV and application form that they submitted. Due to the large volume of applications, we may receive, **only candidates selected for the next step of the selection phase will be notified.**

For operational reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates and of the institution, the selection procedure will be carried out in English.

## **2. Recruitment**

The candidate selected for recruitment will be requested to supply documentary evidence in support of the statements made in their application.

The successful candidate will be required to undergo a mandatory pre-recruitment medical check-up, carried out by the Commission.

### ➤ **Type of contract and working conditions**

The place of employment will be **Brussels**.

In case the successful candidate is not an official or a competition laureate, they will be recruited as a **temporary agent under Article 2(b)/2(d) of the [Conditions of Employment of Other Servants](#), in function group AD.**

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<sup>3</sup> Officials from the Commission or other Institutions are invited to use the standard channels (Sysper or inter-institutional vacancy portal).



## ➤ Grade

The recruitment grade, as well as the step in that grade, will be determined in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents and with [Commission Decision C\(2013\)8970](#) laying down the criteria applicable to classification in step on engagement.

The recruitment grade will be calculated based on the qualifications and the number of years of professional experience, according to Art. 13 of the Commission Decision C(2025)4716. Higher grades may be granted exceptionally.

The duration of the **1<sup>st</sup> contract will be up to 4 years**. The contract might then be extended only once for a maximum of 2 years and in the interest of service, in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents.

All new staff have to successfully complete a 9-month probationary period.

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.

Should you need further information on working conditions, please refer to [Working conditions and benefits of EU Careers](#).

For information related to Data Protection, please see the [Specific Privacy Statement](#) under "7. Information to data subjects on their rights", to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.