



MAKE A DIFFERENCE – JOIN THE EUROPEAN COMMISSION

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, backgrounds, languages and cultures make the Commission a vibrant and inclusive place to work.

WE OFFER GREAT JOBS AND GREAT WORKING CONDITIONS:

- Interesting and challenging jobs with plenty of opportunities for training and acquiring new skills and competencies throughout your whole career
- Opportunities to move between different policy areas throughout your career
- A package of flexible working conditions including the possibility of teleworking – we care about your work-life balance
- A competitive financial package, including comprehensive healthcare, accident and pension schemes
- A multilingual, multicultural workplace where personal and career development are strongly promoted
- Multilingual schools for your children

We recruit from a wide range of backgrounds and actively promote diversity and inclusion:

We do not only recruit political scientists and lawyers but are also looking for all kinds of profiles, including scientists, linguists, IT experts, data analysts and economists, as well as drivers and engineers.

We are committed to equal opportunities and to fostering a rich, diverse and inclusive working environment. We aim for our workforce to be representative of European society and strongly welcome applications from all qualified candidates. We actively seek to create a workplace where each staff member feels valued and respected, can give their best and can develop to their full potential.



To promote diversity and establish a geographically balanced pool of candidates, we strongly encourage applicants from Member States which are currently underrepresented in the European Commission workforce to apply. These Member States are currently Austria, Cyprus, the Czech Republic, Denmark, the Netherlands, Estonia, Finland, Germany, Ireland, Luxembourg, Malta, Poland, Portugal, Slovakia and Sweden¹. Recruitment will however remain strictly based on the merits of all applicants and no positions will be reserved for nationals of any specific Member State.

For more information ec.europa.eu/work-with-us

STAFF RECRUITED ON CONTRACTS

In addition to permanent officials, the European Commission offers non-permanent positions. There are two categories of non-permanent staff:

- **temporary agents** are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
- **contract agents** may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different [staff categories](#)

¹ Please note that the list of underrepresented Member States may be subject to future amendment based on potential data changes over time.



IT Service Assistant – Production Coordination

Directorate-General for Regional and Urban Policy (DG REGIO) of the European Commission

Selection reference: REGIO/COM/2025/2945

Domain: Information Technology

Where: Unit A.4 – IT Implementation and IT Governance, Brussels

Staff category and Function Group: Temporary agent 2b – Assistant

Grade range: AST1-3

Publication deadline: 30.01.2026 - 12.00 (Brussels time)

WE ARE

We are part of the Directorate-General for Regional and Urban policies (DG REGIO) which manages around 35% of the global EU budget. The mission of DG REGIO is to work with EU member countries, regions and other stakeholders to assess needs, finance investments and evaluate the results from a long-term EU perspective, ensuring that the money is well spent.

Unit A.4 is the unit in charge of Information Technology implementation and IT governance in DG REGIO. The IT unit is responsible for the development, maintenance and support of IT tools specifically designed to support and facilitate the work of its colleagues across DG REGIO, and of the shared management family of DGs (AGRI, EMPL, HOME and MARE).

To that effect, the IT Unit achieves this by:

- Delivering and maintaining high quality IT systems dedicated to REGIO.
- Co-developing and maintaining high quality IT systems for DGs REGIO, HOME, EMPL, AGRI and MARE.
- Providing reliable and effective data, AI and business reporting services to multiple DGs.
- Ensuring quality user support, coaching, and training services.
- Cooperating closely with partner DGs in compliance with the corporate IT Governance rules.

WE PROPOSE

The IT Implementation and IT Governance Unit is seeking to hire a Production Coordinator to work in the Reporting and Data Analytics Sector which is comprised of 3 statutory staff and around 20 external service providers.

The sector manages the data warehouse and the reporting/data services for the shared management DGs in close coordination with the business managers of each DG. The data warehouse contains data from more than 20 IT sources, and it is serving more than 1500 users. In



order to provide more benefits to the business by exploiting data, the reporting team is modernising its landscape of technologies and services in alignment with corporate guidelines and sovereignty. This includes developments of graphical interfaces and dashboards using Power BI, real time reporting, continuous integration / continuous delivery, containerisation, data analytics, prediction and AI (Python, Deepset , OpenAI, AI@EC, ...).

Reporting directly to the Head of Sector, you will have the opportunity to:

- Coordinate the production, maintenance and evolution for data warehouse and reporting activities.
- Define, propose and supervise the training activities related to reporting and power users.
- Monitor data quality and suggest improvements.
- Improve integration and continuous delivery processes.
- Support and, when required, be able to step in for the Head of Sector in leading and managing the activities

WE LOOK FOR

We are looking for a service-oriented person with a strong attitude for resource management and a keen, hands-on interest in data (reporting, data analytics, machine learning, artificial intelligence etc.) and data-quality. Knowledge in the area of Data Warehouse (SAP Business Objects and Power BI) and practical experience in data quality techniques and automation will be an asset.

Experience in IT development / service management will be an asset. In addition, the ideal profile for the job would have:

- Proven management experience as team leader of large teams (at least 5 years, managing teams of over 20 members).
- Sound project management potential, in particular the ability to motivate and develop large teams (at least 5 years).
- Good task coordination and prioritisation skills and technical expert coordination.
- Excellent people, communication, and problem-solving skills.
- Autonomy and potential to develop skills and learn new technologies.
- Good initiative capability and independent problem-solving experience.
- Ability to manage parallel tasks.
- Hands-on knowledge with Power BI, GITLab and Dynatrace particularly in encrypted environments
- Proficiency in reporting and data quality development processes
- ITIL certification
- Good knowledge around core data warehouse principles (Kimball, normal forms etc)
- Ability to liaise with both IT and business partners in order to communicate their needs and objectives to the project teams.
- Strong written and oral communication skills - proficiency in English, French an asset.



HOW TO EXPRESS YOUR INTEREST?

You should send your documents in a single pdf in the following order:

1. your CV
2. completed application form.

Please send these documents by the publication deadline to **REGIO-A4-SECRETARIAT@ec.europa.eu** indicating the selection reference REGIO/COM/2025/2945 in the subject.

No applications will be accepted after the publication deadline.



ANNEX

1. Selection

➤ Am I eligible to apply?

You must meet the following eligibility criteria when you validate your application:

Our rules provide that you can only be recruited as a temporary agent at the European Commission if you:

General criteria:

- Are a citizen of a Member State of the EU and enjoy full rights as a citizen
- Have fulfilled any obligations imposed by applicable laws concerning military service
- Are physically fit to perform the duties linked to the post
- Produce the appropriate character references as to suitability for the performance of the duties.

Qualifications:

In order to be recruited for this position, you must have at least

- a level of post-secondary education attested by a diploma, or
- a level of secondary education attested by a diploma giving access to post-secondary education, and appropriate professional experience of at least three years.

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted. Furthermore, before recruitment, you will be required to provide the documents that corroborate the eligibility criteria (diplomas, certificates and other supporting documents).

Languages:

- have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU²
- AND a satisfactory knowledge (minimum level B2) of a second official language of the EU, to the extent necessary for the performance of the duties.

➤ What about the selection steps?

² The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU (Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish).



The post was published internally within the Commission, inter-institutionally, and brought to the attention of competition laureates.

In accordance with Article 29 of the Staff Regulations, applications from Commission officials, officials from other Institutions, and laureates of competitions have priority³. If these candidates do not best fit the requirements for the position, the Commission can recruit a temporary agent.

For temporary agents under Article 2(a) of the [Conditions of Employment of Other Servants](#), the post is published directly on the EPSO website, without mandatory prior internal publication.

A selection panel will choose a limited number of candidates for interview, based on the CV and application form that they submitted. Due to the large volume of applications, we may receive, **only candidates selected for the next step of the selection phase will be notified.**

For operational reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates and of the institution, the selection procedure will be carried out in English and possibly in another language.

2. Recruitment

The candidate selected for recruitment will be requested to supply documentary evidence in support of the statements made in their application.

The successful candidate will be required to undergo a mandatory pre-recruitment medical check-up, carried out by the Commission.

➤ Type of contract and working conditions

The place of employment will be **Brussels**.

In case the successful candidate is not an official or a competition laureate, they will be recruited as a **temporary agent under Article 2(b) of the [Conditions of Employment of Other Servants](#), in function groups AST.**

³ Officials from the Commission or other Institutions are invited to use the standard channels (Sysper or inter-institutional vacancy portal).



➤ Grade

The recruitment grade, as well as the step in that grade, will be determined in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents and with [Commission Decision C\(2013\)8970](#) laying down the criteria applicable to classification in step on engagement.

The recruitment grade will be calculated based on the qualifications and the number of years of professional experience, according to Art. 13 of the Commission Decision C(2025)4716. Higher grades may be granted exceptionally.

The duration of the **1st contract will be up to 4 years**. The contract might then be extended only once for a maximum of 2 years and in the interest of service, in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents.

All new staff have to successfully complete a 9-month probationary period.

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.

Should you need further information on working conditions, please refer to [Working conditions and benefits of EU Careers](#).

For information related to Data Protection, please see the [Specific Privacy Statement](#) under "7. Information to data subjects on their rights", to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.