

# MAKE A DIFFERENCE - JOIN THE EUROPEAN COMMISSION

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, backgrounds, languages and cultures make the Commission a vibrant and inclusive place to work.

## WE OFFER ATTRACTIVE WORKING CONDITIONS AND MUCH MORE:

- Interesting and challenging positions with plenty of opportunities for training and acquiring new skills and competencies throughout your whole career
- Opportunities to try several areas of move between different policy your career
- A package of flexible working conditions including the possibility of teleworking we care about your work-life balance
- A competitive financial package, including comprehensive healthcare, accident and pension schemes
- A multilingual, multicultural workplace where personal and career development are strongly promoted
- Multilingual schools for your children

# We recruit from a wide range of backgrounds and actively promote diversity and inclusion:

We do not only recruit political scientists and lawyers but are also looking for all kinds of profiles, including scientists, linguists, IT experts, data analysts and economists, as well as drivers and engineers.



We are committed to equal opportunities and to fostering a rich, diverse and inclusive working environment. We aim for our workforce to be representative of European society and strongly welcome applications from all qualified candidates. We actively seek to create a workplace where each staff member feels valued and respected, can give their best and can develop to their full potential.

To promote diversity and establish a geographically balanced pool of candidates, we strongly encourage applicants from Member States which are currently underrepresented in the European Commission workforce to apply. These Member States are currently Austria, Cyprus, the Czech Republic, Denmark, the Netherlands, Estonia, Finland, Germany, Ireland, Luxembourg, Malta, Poland, Portugal, Slovakia and Sweden<sup>1</sup>. Recruitment will however remain strictly based on the merits of all applicants and no positions will be reserved for nationals of any specific Member State.

For more information ec.europa.eu/work-with-us

#### STAFF RECRUITED ON CONTRACTS

In addition to permanent officials, the European Commission offers non-permanent positions. There are two categories of non-permanent staff:

- **temporary agents** are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
- **contract agents** may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different staff categories

<sup>&</sup>lt;sup>1</sup> Please note that the list of underrepresented Member States may be subject to future amendment based on potential data changes over time.



# Administrative Agent in DG CNECT of the European Commission

Job title: Administrative agent

**Domain:** Operational, Administrative and Secretarial Assistance

Where: Unit CNECT A.3, AI Safety - AI Office, Brussels

Function Group: FG II
Contract Type: 3b

Express your interest until: 15.09.2025 - 12.00 (noon, Brussels time)

#### **WE ARE**

The European Artificial Intelligence (AI) Office, launched in June 2024, is the EU's central AI expertise hub. Part of the European Commission's DG CONNECT (responsible for digital policy), we implement the world's first comprehensive AI regulation (AI Act), coordinate AI policy across EU institutions,

and

establish

Europe as a global leader in trustworthy AI development. The AI Office also supports trustworthy AI ecosystems to enhance the EU's competitiveness, innovation and economic growth.

Within the AI Office, the AI Safety Unit (Unit A3) plays a key role in the implementation and enforcement of rules on general-purpose AI models. We develop testing protocols, assess model capabilities and risks, work directly with leading AI providers on compliance, and represent the EU in international AI safety initiatives. The unit also leads in the design of model cards, monitors compliance to the code of practice, and prepares Commission decisions to request documentation and information, as well as other enforcement measures such as investigating possible violations. Finally, the AI Safety Unit works closely with the scientific panel and responds to alerts on systemic risks from frontier AI.

#### **WE PROPOSE**

We are looking to hire an Administrative Agent who will play a key role in ensuring the smooth functioning of the unit, by providing administrative support to the Head of Unit and the unit at large.

Depending on the position, tasks may include, but are not limited to:

- Supporting the optimal flow of information, internal coordination, a good organisation of internal deadlines and follow-up leading to timely delivery of outputs.
- Ensure the smooth management of calendars, events, contacts as well as the Head of Unit's correspondence, for the proper representation of the Unit.

(Reference: Call for interest EC/2025/CNECT/495658)



- Assisting the team in its filing activities, including registry functions and filing documents related to enforcement.
- Document management and dealing with correspondence.
- Administrative tasks related to personnel management and integration of newcomers.
- Support to mission planning and budgeting.
- Logistical support in organisation of meetings.
- Support to briefings coordination, deadline monitoring and timely delivery of outputs.
- Assisting with standard Commission procedures and tools (as ARES- EC document management tool, MIPS- EC tool for the management of missions, M365, SYSPER- EC tool for the management of Human Resources) for the unit.

#### **WE LOOK FOR**

We are looking for a well-organized professional with strong administrative skills and attention to detail.

You should be able to manage calendars, coordinate meetings, handle correspondence, and maintain filing systems efficiently. The role requires excellent communication skills for interacting with officials, external partners, and various stakeholders, as well as the ability to handle confidential information with discretion. You must be proficient with standard office applications including Outlook, Word, Excel, SharePoint, and Teams.

The position involves supporting project coordination, preparing documents and presentations, and managing administrative workflows. You should be flexible to adapt to changing priorities, work well under pressure, and demonstrate a proactive problem-solving approach.

Fluency in English is required. Previous administrative experience, particularly in an international environment, and familiarity with EU institutional procedures would be highly valuable.

#### **HOW TO EXPRESS YOUR INTEREST?**

With a view to guaranteeing equal access to all, the Commission recruits from an open database of spontaneous applications. The present call for interests aims at helping the recruiters to identify potentially interested candidates within this database.

In practice, to express your interest, please follow the subsequent two steps:

- **1.** If you are not registered yet in the open EPSO database, please do so at the following address: <a href="CAST Permanent">CAST Permanent</a>. Please select under selection procedures for contract agent the CAST permanent profile that best suits your education and experience.
- 2. You should send your documents in a single pdf in the following order:
  - 1. your CV 2. completed application form.

Please send these documents by the publication deadline to CNECT-A3-



<u>RECRUITMENT@ec.europa.eu</u> indicating the call for interest reference EC/2025/CNECT/495658 in the subject.

No applications will be accepted after the publication deadline.

# **ANNEX**

#### 1. Selection

Am I eligible to apply?

#### You must meet the following eligibility criteria when you validate your application:

Our rules provide that you can only be recruited as a contract agent at the European Commission if you:

#### General criteria:

- Are a citizen of a Member State of the EU and enjoy full rights as a citizen;
- Have fulfilled any obligations imposed by applicable laws concerning military service;
- Are physically fit to perform the duties linked to the position;
- Produce the appropriate character references as to suitability for the performance of the duties.
- Have passed an EPSO CAST in the relevant Function Group for this position. At the stage of the application, it is sufficient to be registered in the <a href="EPSO CAST">EPSO CAST</a> data base.

### **Qualifications:**

- (a) Have a level of post-secondary education attested by a diploma OR
- (b) a level of secondary education attested by a diploma giving access to post-secondary education, and appropriate professional experience of at least three years.

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted.

#### Languages:

 have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU



• AND have a satisfactory knowledge (minimum level B2)<sup>3</sup> of a second official language of the EU, to the extent necessary for the performance of the duties.

# What about the selection steps?

The selecting unit chooses from the EPSO database<sup>4</sup> candidates with the appropriate profile and invites them to an interview. For the interview a selection panel is set-up to assess the best candidates. Due to the large volume of applications that we may receive only candidates selected for the interview will be notified.

For operational reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates and of the institution, the selection procedure will be carried out in English and possibly in a second official language.

(Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish).

<sup>&</sup>lt;sup>3</sup> For details on language levels, please see the Common European Framework of Reference for Languages (https://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr).

<sup>&</sup>lt;sup>4</sup> Therefore, candidates who did not pass already a CAST on the level Function Group II, should register their profile at this <u>address</u>.



### 2. Recruitment

The candidate selected for recruitment will be requested to provide documentary evidence in support of the statements made in the database and, where relevant, the call for interest.

The successful candidate will be required to undergo a mandatory pre-recruitment medical checkup carried out by the Commission.

# > Type of contract and working conditions

The place of employment will be in **Brussels**.

The successful candidate will be engaged as a **contract agent under Article 3(b) of the** <u>Conditions of Employment of Other Servants</u>, in function group FG II. General information on Contract Agents can be found at this link.

The grade or proposed grade range, as well as the step in that grade, will be defined on the basis of the candidates' previous professional experience, in accordance with <u>Commission Decision</u> C(2017)6760 laying down the criteria applicable to classification in step on engagement.

The duration of the first **contract will be of 1 year.** Subject to the interest of the service, the contract may be renewed one or more times, up to a maximum duration of 6 years.

The duration of the renewal(s) will be defined according to the General Implementation Rules in force at that moment, in accordance with <u>Commission Decision C(2017)6760</u> on policies for the engagement and use of contract agents.

All new staff have to successfully complete a 9-month probationary period.

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.

Should you need further information on working conditions, please refer to <u>Working conditions and benefits of EU Careers</u>.

(Reference: Call for interest EC/2025/CNECT/495658)



For information related to Data Protection, please see the Specific <u>Privacy Statement</u> under "7. Information to data subjects on their rights", to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.