



MAKE A DIFFERENCE - JOIN THE EUROPEAN COMMISSION

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, backgrounds, languages and cultures make the Commission a vibrant and inclusive place to work.

WE OFFER GREAT JOB AND GREAT WORKING CONDITIONS:

- Interesting and challenging positions with plenty of opportunities for training and acquiring new skills and competencies throughout your whole career
- Opportunities to move between different policy areas throughout your career
- A package of flexible working conditions including the possibility of teleworking – we care about your work-life balance
- A competitive financial package, including comprehensive healthcare, accident and pension schemes
- A multilingual, multicultural workplace where personal and career development are strongly promoted
- Multilingual schools for your children

We recruit from a wide range of backgrounds and actively promote diversity and inclusion:

We do not only recruit political scientists and lawyers but are also looking for all kinds of profiles, including scientists, linguists, IT experts, data analysts and economists, as well as drivers and engineers.

We are committed to equal opportunities and to fostering a rich, diverse and inclusive working environment. We aim for our workforce to be representative of European society and strongly welcome applications from all qualified candidates. We actively seek to create a workplace where each staff member feels valued and respected, can give their best and can develop to their full potential.



To promote diversity and establish a geographically balanced pool of candidates, we strongly encourage applicants from Member States which are currently underrepresented in the European Commission workforce to apply. These Member States are currently Austria, Cyprus, the Czech Republic, Denmark, the Netherlands, Estonia, Finland, Germany, Ireland, Luxembourg, Malta, Poland, Portugal, Slovakia and Sweden¹. Recruitment will however remain strictly based on the merits of all applicants and no positions will be reserved for nationals of any specific Member State.

For more information ec.europa.eu/work-with-us

STAFF RECRUITED ON CONTRACTS

In addition to permanent officials, the European Commission offers non-permanent positions. There are two categories of non-permanent staff:

- **[temporary agents](#)** are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
- **[contract agents](#)** may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different [staff categories](#)

¹Please note that the list of underrepresented Member States may be subject to future amendment based on potential data changes over time.



Waiter/Waitress - Kitchen staff - Cashier

in the Office for Infrastructure and Logistics in Brussels of the European Commission

Job title: Waiter/Waitress - Kitchen staff – Cashier

Domain: BUILDINGS and SUPPLIES (incl logistics)

Where: OIB.LS.3 **Ispra - Italy**

Function Group: FG I

Contract Type: 3a

Express your interest until: 07.04.2025 - 12.00 (noon - Ispra time)

WE ARE

The mission of OIB is to ensure a functional, safe and comfortable workplace for Commission staff and to provide high quality support services, based on a client-oriented approach in an environmentally friendly and cost-effective way. The OIB.LS department's mission is to provide, both to the institution and its personnel, a wide range of logistic and support services that contribute to the well-being and good functioning of all Commission services. The department consists of 4 units (3 in Brussels and 1 in Ispra):

- LS.1: Historical Archives, Mail Services, Visual Design and Print
- LS.2: Transport, Mobility and Logistic Services
- LS.3: Social Infrastructure: Ispra
- LS.4: Catering

Unit LS.3 is responsible for managing social infrastructure for Commission staff and their families in Ispra – Varese (I). These infrastructures managed by the unit include the Catering Services (canteens, cafeteria, banqueting, “Saletta”), Childcare Services (crèche and afterschool facilities), temporary accommodation for new arrivals as well as a Club House. The Club House offers a catering service (restaurant and bar) whose management is the responsibility of the OIB through an external supplier.

WE PROPOSE

Unit LS.3 is seeking to hire 2 future colleagues “Waiter/Waitress - Kitchen staff – Cashier” for its Catering Sector. The position will consist of ensuring support for the preparation of meals in compliance with hygiene and quality standards in force, the distribution of meals (canteen, banqueting, cafeteria, etc.) and the function of cashier. Within unit LS.3, you will be responsible as a Contract Agent FG I of providing assistance in the preparation and distribution of meals.

Your main tasks will be:

- Perform a variety of meal preparation tasks in order to support cooks in cooking tasks;
- Distribute meals in a timely manner to supply the various lines of self-service, à la carte restaurant, banqueting and cafeteria distribution;
- Prepare and set up counters;



- Act as a cashier during the opening hours of the canteen/cafeteria;
- Keep the workplace clean to avoid any risk of contamination;
- Ensure the replacement of colleagues in the Catering sector.

WE LOOK FOR

We are looking for 2 future colleagues “Waiter/Waitress - Kitchen staff – Cashier” who meet the following criteria:

1. Required

- Professional experience of at least 2 years in the role of Waiter/Waitress, Kitchen staff and Cashier.

2. Desired

- Knowledge of emergency management;
- Knowledge of HACCP regulations;
- Technical skills with using kitchen equipment and logistics organization;
- Secondary education in the field of catering would be an advantage
- Additional professional experience in the field of catering could be an asset;

3. Personal qualities required for the position (assessed during the interview)

- Ability to organize, attention to detail and precision;
- Client orientation;
- Ability to work autonomously and in a team;
- Versatility/Flexibility and sense of initiative;

4. Languages

- Knowledge of Italian and/or English and/or French would be an advantage

HOW TO EXPRESS YOUR INTEREST?

With a view to guaranteeing equal access to all, the Commission recruits from an open database of spontaneous applications. The present call for interests aims at helping the recruiters to identify potentially interested candidates within this database.

In practice, to express your interest, you should send your documents in a single pdf in the following order:

1. your CV
2. duly filled in application form.

Please send these documents by the publication deadline to OIB-VACANCIES@ec.europa.eu indicating the call for interest reference Call for interest EC/OIB/2025/472388 in the subject.

No applications will be accepted after the publication deadline.



ANNEX

1. Selection

➤ Am I eligible to apply?

You must meet the following eligibility criteria when you validate your application:

Our rules provide that you can only be recruited as a contract agent at the European Commission if you:

General criteria:

- Are a citizen of a Member State of the EU and enjoy full rights as a citizen;
- Have fulfilled any obligations imposed by applicable laws concerning military service;
- Are physically fit to perform the duties linked to the position;
- Produce the appropriate character references as to suitability for the performance of the duties.

Qualifications:

Successful completion of compulsory education

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted.

Languages:

- have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU²
- AND have a satisfactory knowledge (minimum level B2)³ of a second official language of the EU, to the extent necessary for the performance of the duties.

² The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU (Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish).

³ For details on language levels, please see the Common European Framework of Reference for Languages (<https://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>).



➤ **What about the selection steps?**

The selection unit will shortlist candidates with the most suitable profiles and invite them for an oral interview. A selection panel will be set up to assess the best candidates.

The best candidates will be invited to participate competency tests on-site (in Ispra, lasting at least 3 days and remunerated as agency (intérimaire) staff). Participation in these tests will not automatically lead to recruitment as a contractual agent.

Due to the high number of applications we may receive, only candidates invited for an interview will be informed of the outcome.



2. Recruitment

The candidate selected for recruitment will be requested to provide documentary evidence in support of the statements made in the database and, where relevant, the call for interest.

The successful candidate will be required to undergo a mandatory pre-recruitment medical check-up carried out by the Commission.

➤ Type of contract and working conditions

The place of employment will be in **Ispra**.

The successful candidate will be engaged as a **contract agent under Article 3(a) of the [Conditions of Employment of Other Servants](#), in function group FG I**. General information on Contract Agents can be found at this link.

The grade or proposed grade range, as well as the step in that grade, will be defined on the basis of the candidates' previous professional experience, in accordance with [Commission Decision C\(2017\)6760](#) laying down the criteria applicable to classification in step on engagement.

The duration of the **first contract will be 2 years**. The contract may be renewed in the interest of the service for a fixed period up to three times. Any further renewal will be for an indefinite duration.

The duration of the renewal(s) will be defined according to the General Implementing Rules in force at that moment (currently, [Commission Decision C\(2017\)6760](#) on policies for the engagement and use of contract agents).

Contract agents recruited in Function Group I must successfully complete a 6-month probationary period.

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.

Should you need further information on working conditions, please refer to [Working conditions and](#)



[benefits of EU Careers.](#)

For information related to Data Protection, please see the Specific [Privacy Statement](#) under “7. Information to data subjects on their rights”, to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.