**MAKE A DIFFERENCE - JOIN THE EUROPEAN COMMISSION**

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, languages and cultures make the Commission a vibrant and inclusive working place.

**WE OFFER ATTRACTIVE WORKING CONDITIONS AND MUCH MORE:**

* Interesting and challenging positions with plenty of opportunities for training and acquiring new skills and competencies over your whole career;
* Opportunities to try several areas of work throughout your career;
* Flexible working conditions and the possibility of teleworking – we care about your work-life balance;
* A competitive financial package, including comprehensive sickness, accident and pension schemes;
* Multilingual schools for your kids;
* We are also proud to be an equal opportunity employer and promote diversity and inclusion.

**We recruit from a wide range of backgrounds:**

We are not only recruiting political scientists and lawyers but also looking for all kinds of profiles, including natural scientists, linguists and economists, as well as drivers and engineers.

For more information [ec.europa.eu/work-with-us](https://commission.europa.eu/about-european-commission/organisational-structure/people-first-modernising-european-commission/people-first-working-european-commission_en).

**STAFF RECRUITED ON CONTRACTS**

In addition to permanent officials, the European Commission often recruits non-permanent staff. There are two categories of non-permanent staff:

* [**temporary agents**](https://epso.europa.eu/en/selection-procedure/how-apply) are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
* [**contract agents**](https://epso.europa.eu/en/selection-procedure/how-apply) may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different [staff categories](https://epso.europa.eu/en/eu-careers/staff-categories#tab-0).

**IT Security Officer:**

**Systems & Networks Engineer –**

**Development, IT Operations & Engineering team**

**in DIGIT CERT-EU of the European Commission**

**Job title:** IT Security Officer: Systems & Networks Engineer - Development, IT Operations & Engineering

**Domain:** Information and Communication Technologies

**Where**: DIGIT.CERT-EU, Brussels

**Function Group**: FG IV

**Contract Type**: 3b

**Express your interest until**: 11.04.2024 - 12.00 (Brussels time)

**WE ARE**

DIGIT is the Directorate-General for Informatics whose aim is to deliver digital services to enable EU policies and to support the Commission’s internal administration. CERT-EU is the Cybersecurity Service for the European Union institutions, bodies, offices and agencies (Union entities). CERT-EU is administratively attached to DIGIT.

Established in 2011 to shore up the ICT security for the Union entities, we have been steadily expanding our IT security operations over the years and currently serve over 90 such entities spread across the Continent and beyond. From our base in Brussels, we work with a range of peers, partners and researchers from all over the world to ensure we maintain our technological edge and have access to the best-in-class expertise.

**WE PROPOSE**

# DIGIT CERT-EU is seeking to hire a truly motivated IT Security Officer: Systems & Networks Engineer to join our Development, IT Operations & Engineering team.

The primary purpose of this role is to contribute to the management of DIGIT.CERT-EU’s IT infrastructure, to the smooth operation of the internal helpdesk (providing support to a highly technical group of IT experts in a multicultural, collaborative environment), and to participate in all tasks related to IT operations, with the opportunity to take the lead on key projects.

# As part of the duties, the selected candidate participates in the general set of tasks executed by the team, which include:

# Installing, maintaining, hardening, monitoring, and troubleshooting the in-house information systems that support core organisational functions

# Ensuring internal helpdesk functions: manage specialised ITSM software, handling incoming requests, performing needed diagnostics, and providing technical assistance

# Participating in strategic projects, automating systems, deploying applications, and performing migrations

# Evaluating software requirements, analysing server capabilities, and recommending optimum server configurations that will improve system reliability and performance

# Monitoring the entire CERT-EU’s IT landscape

# Liaising with other teams as needed to contribute to the design and implementation of security policies and network protection

**WE LOOK FOR**

# The ideal candidate must possess at least 1 year of experience as a System and Network Administrator / Engineer and possess a university issued diploma or equivalent in IT.

The selected candidate must also possess knowledge in the following domains:

# Networking skills regarding the TCP/IP stack

# Experience in the configuration and troubleshooting of TCP/IP networked devices (LAN, WAN, VPN), of switches/routers/firewall devices, installing and maintaining Windows servers and client operating systems in an Active Directory environment

# Knowledge of virtualisation platforms, such as Microsoft Hyper-V or VMware ESXi, including Storage Area Network management.

# Knowledge in Linux and Linux security, in scripting in Linux(shell), Windows (PowerShell)

# Understanding of system hardening (application / OS hardening, CIS benchmarks, RBAC)

# Knowledge about server monitoring solutions such as IP Monitor, Zabbix, PRTG, Nagios, of containers and orchestration of containers (Docker/ Docker Swarm/ Kubernetes) and of backup-to-disk and backup-to-tape technologies.

#

# The selected candidate should also demonstrate the following required skills and characteristics:

# Strong analytical and problem-solving skills, including the ability to deal with a large amount of information in a limited time

# Ability to establish and maintain effective working relations with co-workers in an international and multi-disciplinary work environment

# Excellent communication skills in English, both orally and in writing

# The ability to adjust to a wide range of IT technologies and swiftly become proficient in new ones.

# The ideal candidate will possess some, or all, of the following:

# Use of database technologies as MySQL, or SQL-based equivalents, as well as NoSQL-based databases, web & application servers (nginx, Apache, Tomcat), with ELK, automation tools (Ansible / Saltstack /Jenkins/Git/GitLab)

# Knowledge and experience working with enterprise email / email security gateways, with PKI, X.509 digital certificates management and SSL Certificates

# Familiarity with cloud services such as Azure, AWS and O365.

# The candidate must hold a security clearance at EU SECRET level or be in a position to be security cleared.

**HOW TO EXPRESS YOUR INTEREST?**

With a view to guaranteeing equal access to all, the Commission recruits from an open database of spontaneous applications. The present call for interests aims at helping the recruiters to identify potentially interested candidates within this database.

In practice, to express your interest, please follow the subsequent two steps:

1. If you are not registered yet in the open EPSO database, please do so at the following address: [CAST Permanent](https://eu-careers.europa.eu/en/job-opportunities/open-for-application). Please select under selection procedures for contract agent the CAST permanent profile that best suits your education and experience.
2. You should send your documents in a single pdf in the following order:
1. your CV 2. motivation letter 3. duly filled in application form.
Please send these documents by the publication deadline to *secretariat@cert.europa.eu* indicating the call for interest reference EC/2024/DIGIT/441915 in the subject.

**No applications will be accepted after the publication deadline.**

# ANNEX

# *Selection*

# Am I eligible to apply?

**You must meet the following eligibility criteria when you validate your application**:

Our rules provide that you can only be recruited as a contract agent at the European Commission if you:

## General criteria:

* Are a citizen of a Member State of the EU and enjoy full rights as a citizen;
* Have fulfilled any obligations imposed by applicable laws concerning military service;
* Are physically fit to perform the duties linked to the position;
* Produce the appropriate character references as to suitability for the performance of the duties.
* Have passed an EPSO CAST in the relevant Function Group for this position. At the stage of the application, it is sufficient to be registered in the [EPSO CAST](https://eu-careers.europa.eu/en/job-opportunities/open-for-application) data base.

## Qualifications:

1. Have a level of education which corresponds to completed university studies of at least three years attested by a diploma.

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted.

## Languages:

* have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU[[1]](#footnote-1)
* AND have a satisfactory knowledge (minimum level B2)[[2]](#footnote-2) of a second official language of the EU, to the extent necessary for the performance of the duties.

# What about the selection steps?

The selecting unit chooses from the EPSO database[[3]](#footnote-3) candidates with the appropriate profile and invites them to an interview. For the interview a selection panel is set-up to assess the best candidates. Due to the large volume of applications that we may receive only candidates selected for the interview will be notified.

For operational reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates and of the institution, the selection procedure will be carried out in English and possibly in a second official language.

# *Recruitment*

The candidate selected for recruitment will be requested to provide documentary evidence in support of the statements made in the database and, where relevant, the call for interest.

The successful candidate will be required to undergo a mandatory pre-recruitment medical check-up carried out by the Commission. Candidates are required to undergo a security vetting that is conducted with the national administration of the Member State.

# Type of contract and working conditions

# The place of employment will be in Brussels.

The successful candidate will be engaged as a **contract agent under Article 3(b) of the** [Conditions of Employment of Other Servants](https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A01962R0031-20140501)**, in function group FG IV.** General information on Contract Agents can be found at this [link](https://epso.europa.eu/en/eu-careers/staff-categories#tab-Contract%20staff).

The grade or proposed grade range, as well as the step in that grade, will be defined on the basis of the candidates’ previous professional experience, in accordance with [Commission Decision C(2017)6760](https://ec.europa.eu/transparency/documents-register/detail?ref=C(2017)6760&lang=en) laying down the criteria applicable to classification in step on engagement.

The duration of thefirst**contract will be of 1 year.** Subject to the interest of the service, the contract can be extended to a maximum duration of 6 years.

The duration of the extension will be defined according to the General Implementation Rules in force at that moment, in accordance with [Commission Decision C(2017)6760](https://ec.europa.eu/transparency/documents-register/detail?ref=C(2017)6760&lang=en) on policies for the engagement and use of contract agents.

All new staff have to successfully complete a 9-month probationary period.

#### The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

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| --- |
| The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.Should you need further information on working conditions, please refer to [Working conditions and benefits of EU Careers](https://epso.europa.eu/en/eu-careers/benefits#tab-Work/Life%20Balance). |

For information related to Data Protection, please see the Specific [Privacy Statement](https://ec.europa.eu/dpo-register/detail/DPR-EC-02054.3) under “7. Information to data subjects on their rights”, to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.

1. The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU (Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish). [↑](#footnote-ref-1)
2. For details on language levels, please see the Common European Framework of Reference for Languages (https://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr). [↑](#footnote-ref-2)
3. Therefore, candidates who did not pass already a CAST on the level Function Group [IV], should register their profile at this [address](https://epso.europa.eu/en/job-opportunities/open-for-application). [↑](#footnote-ref-3)