

## **COMPUTER-BASED TESTS**

# **BOOKING AND RESCHEDULING**



### Contents

1. <u>Booking</u> your test appointment

You can **book** your test appointment via the link in the invitation letter in your EPSO account.

2. <u>Rescheduling/Cancelling</u> your test appointment

To **reschedule** or **cancel** your appointment, you can access the booking management system via the link in the **booking confirmation** in the News feed of your EPSO account.

Who should I contact if I encounter technical problems when booking my computerbased tests?

Further information is published in our <u>online help section</u>.



### 1) Booking your test appointment

## FACE A BIGGER CHALLENGE

 EUROPA > EPSO > On line Registration
 In case of booking problems please call +31 320 239 575

 Choose the country in which you would like to schedule your appointment, or the country in which you've already scheduled your appointment, then click Next.

 Country:
 Select the country where you would like to sit the tests

 Reset
 Next>

#### **Test Center Selection**

eu

careers

To find the closest location(s), please enter a preferred address, city/state, or ZIP/postal code where you would like to schedule your appointment in the search box below.





#### Date and Time Selection

The appointment duration is 2-hour(s) and 00-minutes.

Select an available month and click the 'Go' button. When the calendar(s) appear, select an available date and then time.



#### Date and Time Selection

The appointment duration is 2-hour(s) and 00-minutes.

Select an available month and click the 'Go' button. When the calendar(s) appear, select an available date and then time.





#### Additional Information

The name used to schedule your appointment must exactly match the name shown on your identification. At a minimum, the identification must be a valid, government-issued ID that shows your name in the English alphabet, your signature and your photograph. Additional identification policies may apply; please check with your sponsoring organization for details.

Before proceeding, please provide the following information.



#### Appointment Verification

To complete your appointment, you must:

- 1. Verify your appointment information
- 2. Press the "Complete Appointment" button

Name: Program Name: Appointment Name(s):	ZZDEMO ZZDEMO EPSO/AST-SC/01/14 AST SEC • EPSO/AST-SC/01/14
Test Center Code/Site Name: Test Center Address:	8126 - BRUSSELS SELOR FORNAX LAB 1, BELGIUM <u>Test Center Info, Driving Directions</u> SELOR, FORNAX 1, BISCHOFFSHEIMLAAN BOULEVARD BISCHOFFSHEIM 15 BDUISSELS
Test Center Phone #: Appointment Date: Appointment Time: Appointment Duration:	BEL 31 320 239 540 28 Apr 2014 9:00 AM 2:00

Prometric has a firm commitment to protecting your privacy. We will not disclose, to third parties, any specific personal identifying information about you without your permission.

By clicking the "Complete Appointment" button below, you agree to all terms and conditions related to payments, reschedules, cancellations, refunds and other policies set forth by your sponsoring organization.





#### Appointment Complete

Thank you for scheduling with Prometric.

Please save the information by either printing this page or writing it down. Your appointment request has been confirmed with the following confirmation number(s):

Confirmation Number: 880000002413040

Confirmation Number: 880	0000002413040	ation ➡ Print Receipt ♥ <u>E-mail Receipt</u>
Name: Address:	ZZDEMO ZZDEMO	
Program Name:	EPSO/AST-SC/01/14 AST SEC	
Appointment Name(s):	EPSO/AST-SC/01/14	
Test Center Number:	8126 - BRUSSELS SELOR FORNAX LAB 1, BELGIUM Test Center Info, Driving Directions	Print your appointment details
Test Center Address:	SELOR, FORNAX 1, BISCHOFFSHEIMLAAN BOULEVARD BISCHOFFSHEIM 15 BRUSSELS BEL	
Test Center Phone #:	31 320 239 540	
Appointment Date:	28 Apr 2014	
Appointment Time:	9:00 AM	
Appointment Duration:	2:00	
Price:	0.00 USD	
Balance:	0.00 USD	
E-mail:	delyth-sian.evans@ec.europa.eu	

#### Payment Summary

You will receive an e-mail within 15-minutes containing your appointment confirmation details.Please check your spam folder if you do not receive your confirmation email. Update your email security filters to allow emails from emailconfirmations@prometric.com

The Prometric website, www.prometric.com, is available 24 hours a day, seven days a week for you to reschedule, cancel or confirm your appointment.

Thank you,

Prometric

You must complete the booking procedure to the very last screen.

As long as no confirmation number is generated and email received from our contractor, you have not completed the booking correctly.

Who should I contact if I encounter technical problems when booking my computerbased tests?



## 2) Rescheduling/cancelling your test appointment

You can access the booking management system via the link in the **booking confirmation** in the News feed of your EPSO account.







## FACE A BIGGER CHALLENGE

EUROPA > EPSO > On line Registration

In case of booking problems please call +31 320 239 575

Choose the country in which scheduled your appointment,	rou would like to schedule your appointment, or the country in which you've already then click Next.
Country: BELGIUM	
Paret Mart -	





#### **Reschedule or Cancel Appointment**



Name: Program Name: Appointment Name(s):	ZZDEMO ZZDEMO EPSO/AST-SC/01/14 AST SEC
	<ul> <li>EPSO/AST-SC/01/14</li> </ul>
Test Center Number:	8164 - BRUSSELS SELOR GALAXY LAB 2, BELGIUM Test Center Info, Driving Directions
Test Center Address:	SELOR, GALAXY 2, BISCHOFFSHEIMLAAN BOULEVARD BISCHOFFSHEIM 15 BRUSSELS BEL
Test Center Phone #:	0
Appointment Date:	28 Apr 2014
Appointment Time:	9:00 AM
Appointment Duration:	2:00

In accordance with the policies and procedures set forth by your sponsoring organization, there may be a fee associated with rescheduling or canceling your appointment. If there is a fee, you will be notified of the amount prior to providing a method of payment.



Click here in order to proceed with your rebooking or your cancellation