

## ADDENDUM TO THE CALL FOR EXPRESSION OF INTEREST FOR CONTRACT STAFF

- (1) Section 'Introduction' is deleted.
- (2) In Section 4.5 'Selection tests organised by EPSO', paragraphs (8) and (9) are replaced by the following:

'(8) If a candidate fails, the recruiting services will not be able to invite that candidate again for reasoning tests for the same or higher function group for **four months** (counting from the date of the test) except in cases referred to below. During this period, the candidate may still be invited to take the reasoning tests for a lower function group.

Candidates who took tests before January 2025 and who failed in those tests cannot be re-invited to take tests for the same or higher function group for **six months** (counting from the date of the test). During this period, those candidates may still be invited to take the reasoning tests for a lower function group.

(9) Expiry of the above-mentioned period during which the candidate cannot be invited to tests does not automatically entitle the candidate to re-sit the tests. The candidate will be invited to sit the tests again only if the recruiting services pre-select them for the same or another vacancy.'

- (3) In Section 8.1 'Technical and organisational issues', the following paragraph is added:

'(6) The purpose of a complaint about technical issues occurring during testing is to provide an opportunity to retest those candidates whose complaints are deemed justified and to help EPSO prevent similar technical issues in future tests. Candidates who succeed in the tests (and will therefore not be granted a retest) will be directly informed about their test results (via their EPSO account) but will not receive a reply on the outcome of any examination of their technical complaint.'

- (4) Section 8.2 'Complaints about reasoning test questions' is replaced by the following:

### **'8.2. Complaints about test questions**

- (1) Candidates who consider that they have good reasons to believe that an error in one or more of the questions in the reasoning tests affected their ability to answer may ask for the question(s) concerned to be reviewed. The purpose of a complaint about test questions is to address the situation of candidates whose test results may be impacted by the error and to help EPSO to prevent mistakes re-occurring in the future tests.
- (2) If, as a result of the candidate's complaint, EPSO determines that a test question contains an error, EPSO may annul the question and apply corrective measures. This will occur only when the reported error could affect the candidate's test results. In such cases, EPSO will grant to that candidate an additional point for each annulled question, up to a maximum of one point per question in total.
- (3) Candidates whose test results cannot be impacted by the outcome of their complaint - either because they achieved the pass scores or because they would not reach the pass score(s) even if their complaint were upheld - will not have corrective measures applied.

- (4) To introduce a complaint about the reasoning test question(s), a candidate should:
- (a) contact EPSO via the [online contact form](#) within **one calendar day** (i.e., by the end of the day which follows the day of the tests),
  - (b) describe the question(s) concerned as accurately as possible, and
  - (c) explain the nature of the alleged error(s) (see point 4.4 of [EPSO's Complaint Resolution Policy](#)).
- (5) Complaints submitted after the deadline or complaints which do not clearly describe the contested question(s) and/or alleged error(s) will not be considered. Complaints merely pointing out alleged issues of translation, without specifying the problem, will not be considered.'