



MAKE A DIFFERENCE – JOIN THE EUROPEAN COMMISSION

Do you want to help shape the future of the European Union? Make the planet greener, promote a fairer society, or support businesses and innovation across the EU? Then come and work for the European Commission where you can really make a difference!

Commission staff are a diverse group of people, who are motivated to help make Europe – and the world – a better place. They come from the 27 Member States of the European Union. Different nationalities, backgrounds, languages and cultures make the Commission a vibrant and inclusive place to work.

WE OFFER GREAT JOBS AND GREAT WORKING CONDITIONS:

- Interesting and challenging jobs with plenty of opportunities for training and acquiring new skills and competencies throughout your whole career
- Opportunities to move between different policy areas throughout your career
- A package of flexible working conditions including the possibility of teleworking – we care about your work-life balance
- A competitive financial package, including comprehensive healthcare, accident and pension schemes
- A multilingual, multicultural workplace where personal and career development are strongly promoted
- Multilingual schools for your children

We recruit from a wide range of backgrounds and actively promote diversity and inclusion:

We do not only recruit political scientists and lawyers but are also looking for all kinds of profiles, including scientists, linguists, IT experts, data analysts and economists, as well as drivers and engineers.

We are committed to equal opportunities and to fostering a rich, diverse and inclusive working environment. We aim for our workforce to be representative of European society and strongly welcome applications from all qualified candidates. We actively seek to create a workplace where each staff member feels valued and respected, can give their best and can develop to their full potential.



To promote diversity and establish a geographically balanced pool of candidates, we strongly encourage applicants from Member States which are currently underrepresented in the European Commission workforce to apply. These Member States are currently Austria, the Czech Republic, Denmark, the Netherlands, Estonia, Finland, Germany, Ireland, Latvia, Luxembourg, Malta, Poland, Slovakia and Sweden¹. Recruitment will however remain strictly based on the merits of all applicants and no positions will be reserved for nationals of any specific Member State.

For more information ec.europa.eu/work-with-us

STAFF RECRUITED ON CONTRACTS

In addition to permanent officials, the European Commission offers non-permanent positions. There are two categories of non-permanent staff:

- [temporary agents](#) are recruited to fill vacant positions for a set amount of time or to perform highly specialised tasks.
- [contract agents](#) may provide additional capacity in specialised fields where an insufficient number of officials is available or carry out a number of administrative or manual tasks. They are generally recruited for fixed-term contracts (maximum 6 years in any EU Institution), but in some cases they can be offered contracts for an indefinite duration (in offices, agencies, delegations or representations).

For more information on different [staff categories](#)

¹ Please note that the list of underrepresented Member States may be subject to future amendment based on potential data changes over time.



Digital Systems IT Service Management Assistant

“Office for Infrastructure and Logistics” in Luxembourg

Selection reference: OIL/COM/2026/1732

Domain: IT Service Assistant

Where: Unit OIL.02 – “Communication – IT – Mail Service – Health and Safety at Work”, Luxembourg

Staff category and Function Group: Temporary agent 2b –Assistant

Grade range: AST1-3

Publication deadline: 13/10/2026 - 12.00 (Brussels time)

WE ARE

The Office for Infrastructure and Logistics in Luxembourg (OIL) is an administrative office employing approximately 430 staff members.

Our main mission is to provide all European Commission staff in Luxembourg with a safe and comfortable working environment and to ensure the implementation of social and logistical infrastructure services.

Our services are delivered in accordance with a quality-oriented approach and are also provided to other European institutions and bodies located in Luxembourg.

Unit OIL.02 consists of 48 staff members divided into two sectors. It is responsible for the management of the Mail Service, Document Management, IT, Communication Activities, and the implementation of the Occupational Health and Safety Policy at the Luxembourg site.

WE PROPOSE

OIL.02 is looking for a highly motivated, dynamic, and detail-oriented team member to contribute to the efficient operation and continuous development of OIL’s IT systems as part of the Office’s digital transformation projects.

The successful candidate will be responsible for, among other things:

- Developing, implementing, and maintaining OIL’s IT solutions and ensuring their operational effectiveness;
- Participate in pilots/proof of concepts in the realm of BIM and Digital Twins;
- Providing L2/L3 assistance and support to business teams as well as end users of OIL’s IT solutions;
- Contributing to the Office’s digital transformation initiatives, particularly in connection with the digitalisation of the JMO2 building (BIM, Digital Twin, integration of information systems for the management and maintenance of buildings, systems dedicated to operational



technology (OT), Internet-of-Things (IoT), technical management of buildings, centralised technical management, amongst others).

This position is part of the “IT Solutions Delivery” team within Unit OIL.02 and requires close collaboration with the management of the unit, the relevant Head of Sector, team members, OIL services, IT solution providers, users, and both internal and external stakeholders.

The selected candidate will join a motivated and committed team, working in a positive and collaborative environment.

WE LOOK FOR

OIL.02 is seeking a discreet, autonomous, and proactive colleague with at least five years of relevant professional experience related to the nature of the position.

The ideal candidate should demonstrate:

- Sound knowledge of IT quality standards, IT service delivery standards, information security, and IT governance best practices;
- Hands-on experience in managing IT projects using a recognized project management methodology;
- Strong analytical and problem-solving skills, with the ability to prioritize tasks and adhere to established procedures and processes;
- A good understanding of web technologies and software architecture (including cloud), as well as the ability to contribute to digital transformation projects;
- Experience in BIM, Digital Twins is a strong asset;
- Experience in solution and systems architecture and design;
- Experience in Single-Sign on solutions and protocols;
- Experience in integration of systems via APIs (REST);
- Experience in the implementation and lifecycle management of digital solutions and services, applying ITIL methodology;
- Knowledge of user-centred design principles;
- Experience in user assistance and support services;
- Experience with cloud technologies and related processes;
- Experience in Agile project management.

Practical experience in the following areas would be considered a valuable asset:

- BIM and Digital Twin;
- Building Management Systems (Integrated Workplace Management System (IWMS)/(CAFM)) and Computerised Maintenance Management Systems (CMMS).

Excellent command of French and English, both written and spoken, is required.



HOW TO EXPRESS YOUR INTEREST?

You should send your documents in a single pdf in the following order:

1. your CV
2. completed application form.

Please send these documents by the publication deadline to

OIL-02-EXTERNAL-APPLICATIONS@ec.europa.eu

indicating the selection reference OIL/COM/2026/1732 in the subject.

No applications will be accepted after the publication deadline.



ANNEX

1. Selection

➤ Am I eligible to apply?

You must meet the following eligibility criteria when you validate your application:

Our rules provide that you can only be recruited as a temporary agent at the European Commission if you:

General criteria:

- Are a citizen of a Member State of the EU and enjoy full rights as a citizen
- Have fulfilled any obligations imposed by applicable laws concerning military service
- Are physically fit to perform the duties linked to the post
- Produce the appropriate character references as to suitability for the performance of the duties.

Qualifications:

In order to be recruited for this position, you must have at least

- a level of post-secondary education attested by a diploma, or
- a level of secondary education attested by a diploma giving access to post-secondary education, and appropriate professional experience of at least three years.

Only qualifications issued or recognised as equivalent by EU Member State authorities (e.g. by the Ministry of Education) will be accepted. Furthermore, before recruitment, you will be required to provide the documents that corroborate the eligibility criteria (diplomas, certificates and other supporting documents).

Languages:

- have a thorough knowledge (minimum level C1) of one of the 24 official languages of the EU²
- AND a satisfactory knowledge (minimum level B2) of a second official language of the EU, to the extent necessary for the performance of the duties.

➤ What about the selection steps?

The post was published internally within the Commission, inter-institutionally, and brought to the attention of competition laureates.

² The official languages of the European Union are: BG (Bulgarian), CS (Czech), DA (Danish), DE (German), EL (Greek), EN (English), ES (Spanish), ET (Estonian), FI (Finnish), FR (French), GA (Irish), HR (Croatian), HU (Hungarian), IT (Italian), LT (Lithuanian), LV (Latvian), MT (Maltese), NL (Dutch), PL (Polish), PT (Portuguese), RO (Romanian), SK (Slovak), SL (Slovenian), SV (Swedish).



In accordance with Article 29 of the Staff Regulations, applications from Commission officials, officials from other Institutions, and laureates of competitions have priority³. If these candidates do not best fit the requirements for the position, the Commission can recruit a temporary agent.

For temporary agents under Article 2(a) of the [Conditions of Employment of Other Servants](#), the post is published directly on the EPSO website, without mandatory prior internal publication.

A selection panel will choose a limited number of candidates for interview, based on the CV and application form that they submitted. Due to the large volume of applications, we may receive, **only candidates selected for the next step of the selection phase will be notified.**

For operational reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates and of the institution, the selection procedure will be carried out in French and possibly in another language.

2. Recruitment

The candidate selected for recruitment will be requested to supply documentary evidence in support of the statements made in their application.

The successful candidate will be required to undergo a mandatory pre-recruitment medical check-up, carried out by the Commission.

➤ Type of contract and working conditions

The place of employment will be **Luxembourg**.

In case the successful candidate is not an official or a competition laureate, they will be recruited as a **temporary agent under Article 2(b) of the [Conditions of Employment of Other Servants](#), in function group AST.**

➤ Grade

The recruitment grade, as well as the step in that grade, will be determined in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents and with [Commission Decision C\(2013\)8970](#) laying down the criteria applicable to classification in step on engagement.

³ Officials from the Commission or other Institutions are invited to use the standard channels (Sysper or inter-institutional vacancy portal).



The recruitment grade will be calculated based on the qualifications and the number of years of professional experience, according to Art. 13 of the Commission Decision C(2025)4716. Higher grades may be granted exceptionally.

In principle, The duration of the **1st contract will be up to 4 years**. The contract might then be extended only once for a maximum of 2 years and in the interest of service, in accordance with [Commission Decision C\(2025\)4716](#) on policies for the engagement and use of temporary agents.

All new staff have to successfully complete a 9-month probationary period.

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the Conditions of Employment of Other Servants. As a member of staff of the European institutions, your pay is subject to a tax raised by those institutions.

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations.

Should you need further information on working conditions, please refer to [Working conditions and benefits of EU Careers](#).

For information related to Data Protection, please see the [Specific Privacy Statement](#) under “7. Information to data subjects on their rights”, to find your rights and how to exercise them in addition to the privacy statement, which summarises the processing of your data.