VACANCY NOTICE FOR TEMPORARY AGENT SELECTION

Job title	IT Product Officer - Digital Services & Innovative Technologies
Reference	**DIGIT/COM/2026/1011**
Application deadline	20.11.2026 - 12.00 (Brussels time)
Directorate-General	Directorate-General for Digital Services
Unit	DIGIT.B.3 (Digital Trust)
Place of assignment	Brussels
Grade range	AD5-7
Domain *	Information technology
Contract type	Temporary Agent 2b

About us ("We are")

The Unit is dedicated to enabling secure and efficient exchange of information in the digital age. Our goal is to help our stakeholders build trust in their digital interactions, streamline their workflows, and improve their cybersecurity posture.

To achieve this, we deliver innovative, reliable, and cost-effective solutions that meet their evolving needs, while maintaining the highest standards of security, privacy, and compliance. Our unit provides digital services to help EUIBAs, private and public administrations to authenticate (single sign-on), authorise, sign (electronic signature), and securely exchange documents (EU Send), to support sensitive information exchange between public bodies requiring guaranteed service levels.

We believe that trust is the foundation of the digital economy, and we strive to be the trusted partner of choice for EUIBAs, private and public administrations and citizens seeking to secure their digital landscape.

About the role ("We propose")

We propose a position of IT Product Officer contributing to the evolution and governance of digital services in the domains of digital identity, digital verification and innovative technologies.

The jobholder will contribute to the definition, implementation and continuous improvement of services supporting trusted digital interactions across the Commission and with external stakeholders. The role combines service management, project coordination, technical analysis and stakeholder engagement, with a strong focus on delivering secure, resilient and user-oriented digital services.

The jobholder will coordinate activities related to service delivery, deployment, operation and maintenance, ensuring alignment with organisational priorities, service quality objectives and established project management practices. The position involves close collaboration with project teams, architects, operations and security experts, as well as with a broad range of internal and external stakeholders.

The role also includes monitoring technology and market developments related to digital identity, digital verification and emerging technologies, assessing their relevance for service evolution and contributing to the definition of future service capabilities and innovation initiatives.

In addition, the jobholder will contribute to procurement and contract management activities, including preparation of technical specifications, monitoring of deliverables and participation in evaluation procedures. The position also involves preparing briefings and reports for management, participating in working groups and contributing to planning, coordination and governance activities within the sector.

The offered post is located in Brussels.

Qualifications, experience and skills ("We look for")

We are looking for a motivated colleague with a strong interest in digital services, emerging technologies and secure digital interactions, capable of operating at the intersection of business needs, technology and service delivery.

The ideal candidate has:

- Experience in IT service management, project coordination or delivery of digital services;
- Experience in coordinating activities in a multi-stakeholder environment;
- Ability to analyse stakeholder needs and translate them into service requirements and priorities;
- Experience in project management methodologies and service lifecycle coordination;

- Strong analytical, organisational and problem-solving skills;
- Good understanding of digital identity, digital verification, trust services or related technologies;
- Excellent communication skills and ability to engage with diverse stakeholders;
- Ability to work autonomously while contributing to a collaborative team environment.

The following would be considered an advantage:

- Experience with EU digital services or large-scale public sector digital platforms;
- Knowledge of European digital identity initiatives and frameworks (e.g. eIDAS);
- Familiarity with cybersecurity principles, secure digital services and emerging technologies;
- Experience in procurement, contract management or quality assurance activities.

The working language of the Unit is predominantly English, and a very good knowledge of English is required for the position.

How to express your interest?

You should send your documents in a single pdf in the following order:
1. your CV 2. completed application form.

Please send these documents by the publication deadline to DIGIT-B3@ec.europa.eu indicating the selection reference DIGIT/COM/2026/1011 in the subject.

No applications will be accepted after the publication deadline.

Eligibility

For eligibility please consult this page with all the information needed.