VACANCY NOTICE FOR A CONTRACT AGENT SELECTION

Job title	**IT Service Officer**
Reference	**EC-2026-DIGIT-456893**
Application deadline	27.11.2026 - 12.00 (noon, Brussels time)
Directorate-General (full name)	DG Digital Services
Unit	DIGIT.B.1, “Data, Artificial Intelligence & Web”
Place of assignment	Luxembourg
Domain*	Information technology
Contract type and Function Group	Contract Agent 3b FG IV
Other useful information (contract duration, other ...)	

*please use one of the standardised domains that can be found here

About us

This is an opportunity to work in a collaborative team withing the Directorate-General for Digital Services (**DG DIGIT**) in the European Commission. DIGIT serves leading authority on IT enablers and drivers, overseeing the Commission’s digital transformation and the evolution of its IT delivery model. The directorate is particularly focused on harnessing emerging technologies, utilizing data, and leveraging internal expertise.

Through its digital technology and services DIGIT ensures that the digital environment in which the Commission operates is robust, resilient and secure, supports digital-ready policy making across the Commission and facilitates stronger collaboration between Europe and Public administrations.

DIGIT.B.1 Data, Artificial intelligence and Web’ mission is to provide digital enablers for the transformation of the Commission ICT domain in the areas of data, artificial intelligence and web presence. Additionally, the unit fosters innovation at corporate level through the management of the digital innovation policy framework. Regarding Artificial Intelligence the unit oversees and leads the implementation of the AI@EC Communication that articulates the Commission’s strategic vision to foster the development and adoption of lawful, safe and trustworthy Artificial Intelligence system within the Commission and provides supporting services on AI Governance, compliance and risk.



About the role

Unit B.1 of DG DIGIT is seeking to hire one IT Service Officer for the activities of the Data, AI and Innovation policy sector.

The position will consist of providing services that support governance, risk, compliance, communication and awareness raising in the field of AI. The services also relate to the development and execution of the AI@EC Communication programme that establishes the AI governance in the Commission and the practical measures to promote the use of secure AI. This entails visibility and contact with all the Departments (DGs) in the Commission from the most advanced on AI, to the ones that want to increase their AI usage.

The role offers visibility across all Commission DGs, from those with advanced AI capabilities to those seeking to expand their use of AI.

Your role is to lead a team in Luxembourg and Brussels to support Commission AI governance, ensure compliance with the EU AI Act, other relevant regulations, and internal guidelines of Commission's AI solutions, and develop corporate-level communication, collaborate in the creation of trainings and awareness initiatives for general staff, managers, and AI specialists.

You will establish the technical vision, oversee and participate in team activities, create business cases and deliver models for the services—sometimes with external partners. Additionally, you will liaise with other AI related stakeholders via the management of the Interservice Steering Group on AI and the different AI related interservice working groups, and prepare reports for the Unit, the management of the Directorate and corporate boards. Relevant topics to follow are high-risk use cases, transparency, AI explainability, cybersecurity, risk management, etc.

Qualifications, experience and skills

We are looking for a candidate who will demonstrate some of the following required skills and characteristics:

- Practical experience in the development of AI based systems, AI models development and evaluation including alignment.
- Knowledge/understanding of AI technologies
- Knowledge/experience of regulatory supervision and enforcement in any related domain.
- Knowledge/experience in the preparation of IT/AI governance, guides, instructions and procedures.
- Project management, team leadership and budget management experience
- Additional expertise or academic background on leal matters.
- Professional experience in an international and multicultural environment.

The ideal candidate will possess some, or all of the following:

- A master's degree in IT, computer science, engineering/science or other relevant domain.
- At least one year of experience as a research scientist, computer scientist, software and data engineer, hardware specialist or other technical staff.
- Project management. team leadership and budget management experience.
- Experience working in complex public or private environments.
- Excellent written and spoken English communication skills.
- Experience delivering trainings and public presentations.
- Commitment to ongoing technical and personal development.
- Strong analytical and problem-solving abilities, able to manage multiple tasks and large. volumes of information under time constraints.
- High customer orientation, commitment, and flexibility.

How to express your interest?

You should send your documents in **one single pdf** in the following order:

1. Your CV
2. Completed application form

Please send these documents by the publication deadline to DIGIT-B1.001@ec.europa.eu indicating the selection reference **EC-2026-DIGIT-456893**

Eligibility, recruitment steps, contract and working conditions

Please consult the pdf document at the end of this page